

## **NOTICE!**

### **To help with any concerns that might arise, please READ BEFORE ATTACHING THE MOUNT.**

Our mounts have been tested to fit a specific make, model, and year of vehicle. The mounts are made using patterns and templates so they should all be the same size and fit the same. Even so, A-Tach cannot guarantee a secure fit without question. This is because there are too many unseen and uncontrollable things within a dash seam or panel that can affect how a mount attaches onto the dash. Dash panels are very cosmetic in nature, and the underside or unseen edges are not always as precisely made. At times there might be something happening behind a panel or within the seam. The panels might be too tight and block a mount from being able to be attached. The dash panel clips can be too loose to hold a panel in place while the mount is attached. It does not mean there is anything wrong with the vehicle's dash or the mount. It just means that there is some reason the mount will not stay attached.

Because of the unknown possibilities, attach the mount to the dash **BEFORE** attaching a device holder to the vehicle mount. **DO NOT** attach a device holder onto the mount until you know for certain the mount has a secure fit on your vehicle, and you are satisfied with how the mount fits on the dash.

**Once the mount is screwed into or the pre-drilled holes enlarged in any way, the mount is considered used and will not be refunded if returned.**

## **WARNING:**

**Take action to AVOID extreme heat conditions. It can damage your device, interior and your Vehicle Mount.**

Extreme heat is often a concern when it comes to being in a vehicle and it is about the only thing that might reduce the tension that is needed on an A-Tach mount. Extreme temperatures can have a big impact on dash panels, cell phones, phone mounts and almost anything placed in a vehicle.

A-Tach vehicle mounts are made from high-quality ABS plastic, which is the same material the plastic dash panels on a vehicle are made from. It takes about 155 degrees to bend the ABS plastic A-Tach uses. Even so, we add this warning about heat as a helpful precaution because it is always a good thing to keep in mind when it comes to using any product made of plastic.

A-Tach cannot guarantee that extreme heat will not affect an A-Tach mount because we have no way of knowing or controlling the conditions that might cause this. Every mount is designed differently, and every vehicle, location and environment will also be a little different. Some people protect their vehicle from extreme heat and others do not. Some windshields can also magnify heat much more than other windshields. There really is no way to know for certain if heat will affect an A-Tach Vehicle Mounts or things in a vehicle.

With this warning in mind, we ask that you take the steps needed to protect your vehicle's interior from heat conditions. Using some kind of heat shield or means of protecting your vehicle against the heat will keep your vehicle mount firmly attached to your dash and protect most anything in your vehicle from the damage that extreme heat can bring.

## **A-Tach Mounts Return Policy and Limited Warranty**

### **Return Policy**

Before any product may be returned, A-Tach must give prior approval. An RMA# (Return Merchandise Authorization Number) needs to be given to return a product. All returns must be within (30) days of the invoice date and shipped back within 15 days. Any returned product must be undamaged and in like new condition. Returned product must be scratch free with no additional holes or screw marks on the product. Once the product is damaged or blemished, the product is considered used and can no longer be refunded.

If fraud is under consideration, A-Tach determines if a product can be returned and under what condition. A-Tach reserves the right to withhold any refund if the product is believed to be damaged when returned. A return should include a copy of the original order or invoice. All parts and components that were shipped with the original product must be included with the returned product. The shipping and packaging costs will be the buyer's responsibility. Shipping costs are not refundable. Returns are subject to a restocking fee.

### **Limited Warranty**

A-Tach warrants the product to be free of all defects in materials and workmanship for a period of six (6) months from the date of purchase. This warranty extends to the original buyer. In the event of a defect, buyer shall notify A-Tach within 5 days of receipt of the product by sending photos to [cs@ayachmounts.com](mailto:cs@ayachmounts.com). Damaged products, including cosmetic damage, caused by anything outside of shipping damage are not covered by this warranty.

In the event a product is deemed by A-Tach to be damaged or defective and the buyer makes a claim, A-Tach has the option to repair or replace the item. All repairs and service must be done by A-Tach. The Product must be delivered to A-Tach during the warranty time along with proof of purchase price and date. Labor costs and parts to repair will be A-Tach Mounts responsibility. The shipping and packaging costs will be the buyer's responsibility.

This limited warranty does not extend to any Product which has been altered, modified, reverse engineered, used in connection with a product not made by A-Tach or damaged as a result of accident, misuse, abuse or as a result of unauthorized service. A-Tach Mounts will not be responsible for any damage to the vehicle or product due to the installation and/or use of the product. A-Tach is not responsible for damage to the vehicle mount caused by extreme heat conditions.

Any of the above exclusion may not apply in states that do not allow the exclusion or limitation. This warranty gives the Customer specific legal rights. The Customer also may have other rights which vary from state to state.

### **Restocking Fees**

Shipping is a service that is provided by an outside source. Once a package is scanned by the shipping carrier as delivered or is returned to the sender by the shipping carrier, a restocking fee will be applied to any product returns that are sent back to A-Tach for any reason outside of an incorrectly sent item.

Date 2/25/26

**Contact Information:** A-Tach Mounts / Clarkston, WA 99403 [/cs@atachmounts.com](mailto:cs@atachmounts.com)